

Bring us your talent.

2023 GM STEP Marketing Field Kit

We know how important recruiting technicians into your dealership is to you and your business.

These marketing materials have been created to help you support the educational opportunities for the next generation of General Motors Dealership Technicians.

April 2023

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suite of assets here



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& AFTERSALES

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What Is GM STEP?

By leveraging GM Center of Learning resources, GM STEP provides critical pathways for students to enter the automotive technician field. GM Dealers are the conduit to connect local schools to the Center of Learning, providing students/instructors access to GM-specific technical training courses.



HIGH SCHOOL

The curriculum covers fundamentals and upon successful completion, the student can be classified as a **Maintenance Inspection Technician (MIT)**.



COLLEGE

The curriculum covers fundamentals, electrical/electronics, brakes, and steering/suspension. Upon successful completion, the student can be classified as an around-the-wheel **Maintenance Light Repair (MLR) Technician**.

Dealer Opportunities

Dealers outside a GM ASEP school area

- Local schools must be ASE Education Foundation-accredited. Dealer to assist in the ASE accreditation process if needed.
- Dealer facilitates connection between the school and GM's Center of Learning
- Dealer provides job shadowing and mentoring for student at the dealership
- Dealer may offer internships and employment opportunities
- Dealers have the opportunity to adopt a school. Click [here](#) to learn more and get started

Dealers within a GM ASEP school area

- Only accredited high schools within a GM ASEP area are eligible for STEP
- Dealers and the GM ASEP school are to provide support to the local high school
- Dealers are expected to encourage STEP high school graduates to participate in GM ASEP and sponsor them. This helps students earn their associate degree.



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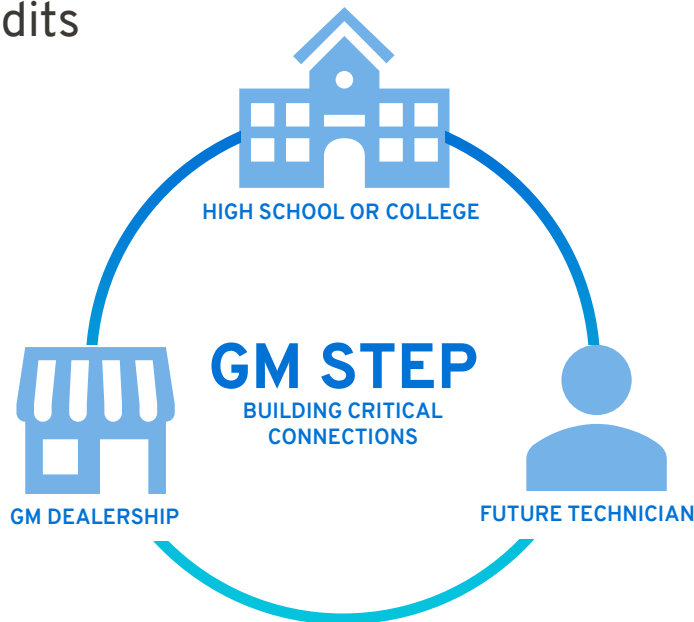
Locate An ASE Foundation School

This gives you a step-by-step guide on how to locate an ASE foundation accredited school in your area. The ASE Education Foundation strives to uphold quality and excellence in automotive service. It accredits qualified educational programs in schools (secondary and post-secondary) through its [5-Step Process](#) and offers [student career development](#).

1. Type in <https://www.aseeducationfoundation.org/>
2. Click on [Find a Program](#)
3. Unclick on All Series
4. Click on Location
5. Type in your Zip Code
6. Click on “Find” and scroll down
7. This will give you a list of Accredited Schools with ASE Foundation.

GM Dealership Benefits

- Build critical relationships with school communities and impressionable students
- Create a platform to dispel myths and drive interest in the career
- Opportunity to hire entry-level technicians who have GM training credits



Benefits for Student and School

- Build relationship with GM Dealership
- Gain access to complimentary web-based GM training
- Receive GM Center of Learning course credit
- Quality preparation to enter career as entry-level technician
- Potential employment opportunities

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Best Practices

It is crucial to begin engaging and recruiting future technicians by promoting the career to students at the middle and high school levels. How can you help? Ultimately, it is about getting involved in your local community and building relationships with students, parents and educators.

Know and engage your local schools – consider collaborating with them to enroll in GM STEP

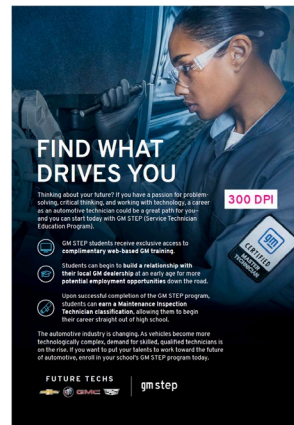
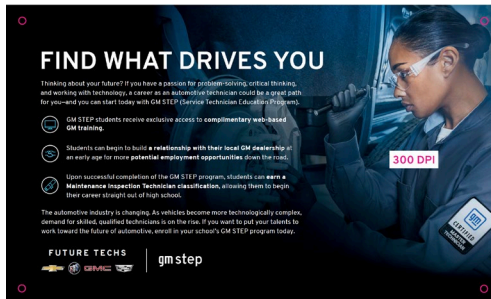
- Work with your Field Technician Specialist, Zone Team, and ASE Education Foundation area representative to identify local accredited schools to begin the enrollment process
- Leverage information provided by ASE Education Foundation by visiting aseeducationfoundation.org/adoptaschool
- Have your manager(s) join and support school advisory boards
- Offer to present at school assembly events
- Work with school guidance counselors in presenting facts about dealership technician careers as a viable career path to students and parents
- Host and schedule Dealer Days or job fairs
- Support school by donating components and tools when available

Use advertising materials referenced in this guide to accompany your presentation with local schools and educators.

Available STEP Assets

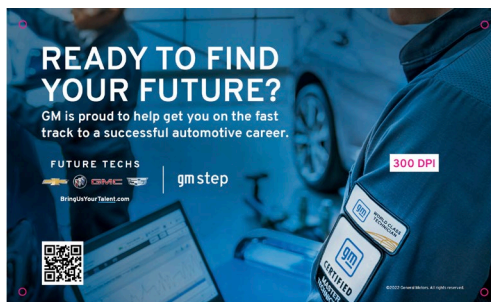
GM STEP Program Poster & Banner

Utilize these poster and banner assets to highlight the benefits that GM STEP can bring to a local school's automotive program. Designed to be placed within a GM STEP high school, these assets can help draw attention to automotive education classes.



GM STEP Classroom Poster & Banner

Designed to be used within a GM STEP classroom, this poster and banner will help to bring General Motors front-of-mind when a student is considering an automotive career. With a link to BringUsYourTalent.com, the student can learn about the great career being an GM Dealership Technician provides.



GM STEP Tri-Fold Brochure

The GM STEP Tri-Fold Brochure is designed to help engage conversation between high-school decision makers and your dealership field team. As a dedicated leave-behind piece, these brochures will help to persuade local school in adopting the GM STEP program for their automotive classrooms.



*Contact your Field Technician Specialist for support

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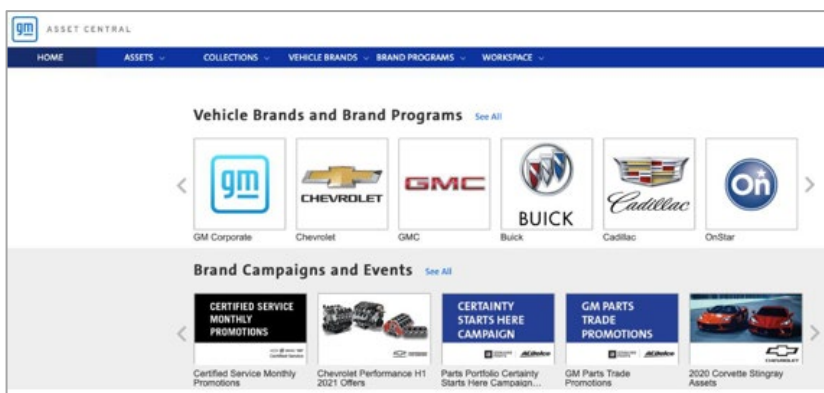
Use GM Asset Central to download assets

All assets within this kit are available on GM Asset Central for download. Each thumbnail has been linked directly to the asset on GM Asset Central. Either click on the thumbnail or follow instructions below.

1. Log in to gmassetcentral2.com.
2. Navigate to [Technician Recruitment Assets](#) in the “Brand Campaigns and Events” section and click the thumbnail to be linked directly to the downloadable assets.
3. Once in the [Technician Recruitment Assets](#) folder, select which file you want and click the download button.
4. To download multiple files at once, check the box in the upper-left corner for each asset you want and then select “Download.”

If you need assistance in locating available assets, contact the Leo Burnett Asset Management Team at assetrequests@leoburnett.com.

For technical questions, please contact the Asset Central Help Desk via email at GMAssetCentralSupport@assetSERV.com or call toll-free 877.277.2948.




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GET STARTED

- Request a GM STEP enrollment form from your Field Technician Specialist, Regional Training Manager, or Zone Team representative. The enrollment form can also be found at gmstc.com by navigating to Educational Programs and selecting GM STEP in the drop-down.
- Connect with local school(s), introduce them to GM STEP, and confirm the school is ASE-accredited. Collaborate with the ASE Education Foundation to accredit school as needed. Visit aseeducationfoundation.org.
- School to complete the GM STEP enrollment form
- Submit completed digital enrollment form to Field Technician Specialist for review
- Field Technician Specialist will submit enrollment form



Service Technical Education Program (STEP) Enrollment Form

School must be accredited with the ASE Education Foundation to be eligible

<p>School Information</p> <p>School's Name: _____</p> <p>Street Address: _____</p> <p>City: _____</p> <p>State: _____</p> <p>Zip Code: _____</p>	<p>GM Dealer Information</p> <p>Dealer Name: _____</p> <p>Street Address: _____</p> <p>Dealer BAC: _____</p> <p>City: _____</p> <p>State: _____</p> <p>Zip Code: _____</p>
<p>Instructor's Information</p> <p>Instructor's Name: _____</p> <p>Phone #: _____</p> <p>Email: _____</p>	<p>Dealer Point of Contact (POC) Information</p> <p>POC Name: _____</p> <p>POC Gmail: _____</p> <p>POC Email: _____</p> <p>POC Phone #: _____</p>
<p>ASE Education Foundation Representative Point of Contact (POC) Information</p> <p>POC Name: _____</p> <p>POC Email: _____</p> <p>POC Phone #: _____</p>	<p>Zone Team Point of Contact (POC) Information</p> <p>POC Name: _____</p> <p>POC Email: _____</p> <p>Zone: _____</p> <p>District: _____</p>

Region	Field Technician Specialist	Email	Phone #
West	Airishae Cross	airishae.cross@gm.com	470-396-2363
South Central	Michael Bronson	michael.bronson@gm.com	682-363-0703
Southeast	Natalia Longmire	natalia.longmire@gm.com	334-216-4301
Northeast	Jeanette Rooney	jeanette.rooney@gm.com	860-488-5608
North Central	Hailey Lamey	hailey.lamey@gm.com	734-601-1397

Type in the required information, save the document, and email to your region's Field Technician Specialist identified in the table above.

(Handwritten forms will NOT be processed)

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Service Technical Education Program (STEP) Enrollment Form

School must be accredited with the ASE Education Foundation to be eligible

School Information

School's Name: _____
Street Address: _____
City: _____
State: _____
Zip Code: _____

GM Dealer Information

Dealer Name: _____
Street Address: _____
Dealer BAC: _____
City: _____
State: _____
Zip Code: _____

Instructor's Information

Instructor's Name: _____
Phone #: _____
Email: _____

Dealer Point of Contact (POC) Information

POC Name: _____
POC GMIN: _____
POC Email: _____
POC Phone #: _____

ASE Education Foundation Representative Point of Contact (POC) Information

POC Name: _____
POC Email: _____
POC Phone #: _____

Zone Team Point of Contact (POC) Information

POC Name: _____
POC Email: _____
Zone: _____
District: _____

Region	Field Technician Specialist	Email	Phone #
West	Airishae Cross	airishae.cross@gm.com	470-396-2353
South Central	Michael Brinson	michael.brinson@gm.com	682-351-0703
Southeast	Natalia Longmire	natalia.longmire@gm.com	334-216-4301
Northeast	Jeanette Rooney	jeanette.rooney@gm.com	860-488-5608
North Central	Hailey Lamay	hailey.lamay@gm.com	734-601-1397

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