

INFORMATION FOR FIRST AND SECOND RESPONDERS
EMERGENCY RESPONSE GUIDE



Chevrolet Silverado EV
4 Door Pick-up Truck
All Wheel Drive

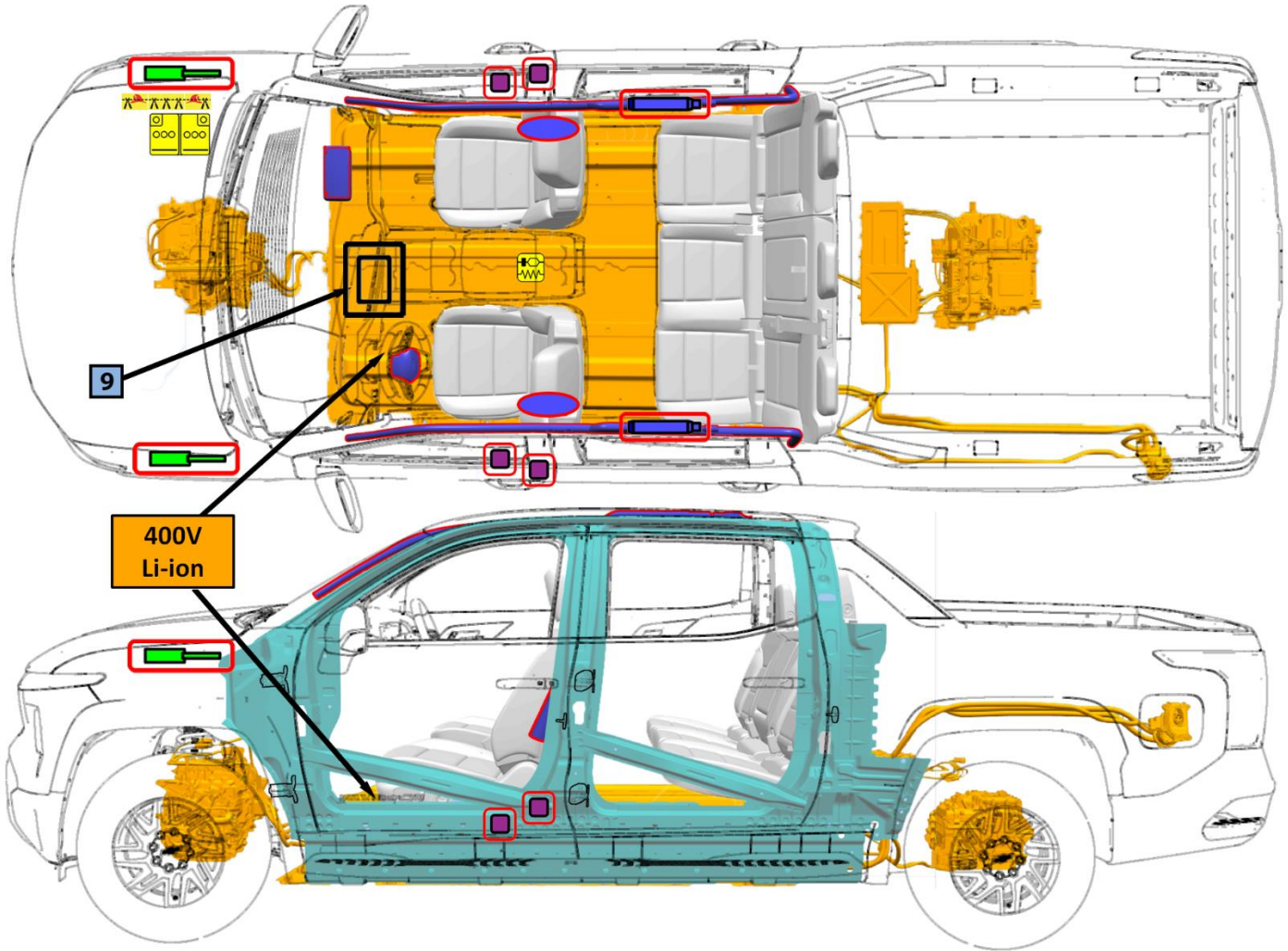
Li-ion














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0. Rescue Sheet



| | | | | | | | | | |
|--|--------------------|---|----------------------------------|---|------------------------|--|---------------------------|---|------------------------------------|
|  | Airbag |  | Stored gas inflator |  | Seat belt pretensioner |  | SRS control unit |  | Gas strut/ Preloaded spring |
|  | High strength zone |  | Zone requiring special attention |  | Battery low voltage |  | High voltage battery pack |  | High voltage power cable component |
|  | Cable Cut Location | | | | | | | | |

1. Identification / recognition



Advise Dispatch and all responders that an electric vehicle is involved.



Lack of engine noise does not mean vehicle is off: vehicle movement capability exists until vehicle is fully shut down. Always wear appropriate PPE.

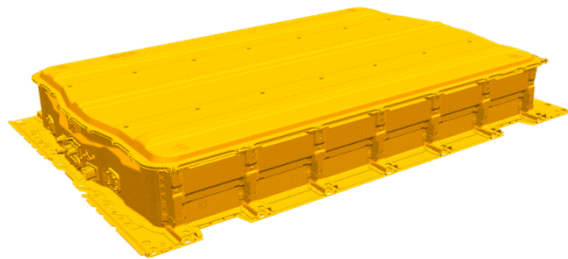
Emblems and Badging

SILVERADO

In addition to the exterior images shown on the cover page, the Chevrolet Silverado EV can be identified by badging that appears on front side doors and tailgate.



High Voltage Battery Information



The battery is a High Voltage (Class B) Li-ion pack, that is mounted under the vehicle and is a structural part of the floor pan.



Battery Warning Label



The battery warning label is located on the front compartment sight shield on the right side of the vehicle.

| | | |
|--|--|---|
| | | <p>EMERGENCY PERSONNEL: To help avoid personal injury in an emergency, • Turn ignition to "Off" • Cut any battery cables or wires marked by yellow tape (see diagram).</p> <p>PERSONNEL D'URGENCE: Pour éviter toutes blessures corporelles en cas d'urgence, • mettez le commutateur d'allumage en position « Off » (Arrêt). • coupez tous les câbles ou fils de batterie marqués par du ruban jaune (voir le schéma).</p> <p>طاقم الطوارئ: لتجنب الإصابة بالأذى في الحالات الطوارئ • قم بإطفاء إشعال المحرك • افصل كل أسلاك وكابلات البطارية التي يظهر عليها شريط أصفر (انظر الرسم البياني).</p> <p>紧急救援人员: 为避免在紧急情况下受到人身伤害，请 • 将点火装置设为“关” • 切割用黄胶带标记的蓄</p> |
|--|--|---|

2. Immobilization / stabilization / lifting



IMMOBILIZE VEHICLE

- Block the wheels.
- Follow procedures for conventional vehicles.

Electric Parking Brake (EPB)



Applying the Electric Parking Brake

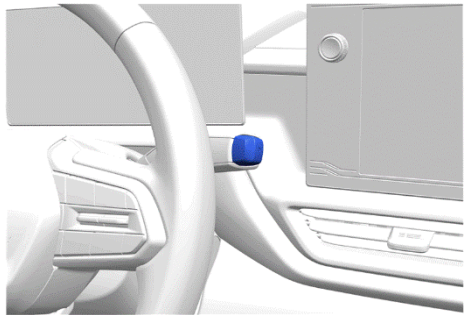
Press the EPB switch momentarily. The red parking brake status light will flash and then stay on once the EPB is fully applied.

Releasing the Electric Parking Brake

1. Turn the vehicle on.
2. Apply and hold the brake pedal.
3. Press the EPB switch momentarily.

The EPB is released when the red parking brake status light is off.

Electric Drive Unit Shift Lever




Shifting into Park

Press the button at the end of the shift lever to shift to P (Park).



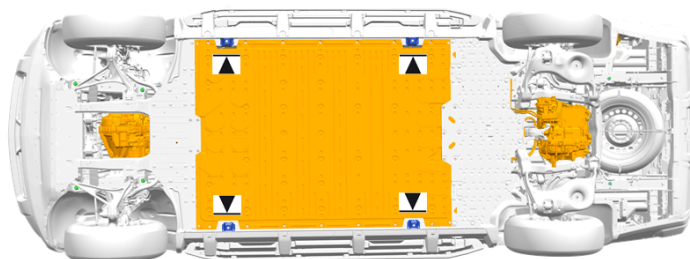
Passive Power Mode (Hands-Free Start)

This vehicle does NOT have a power button. The vehicle will turn off when shifted to P (Park) and a driver exit is detected.

The “Vehicle Off” symbol  will appear on the infotainment display and can be used to turn the vehicle off. If a collision is detected, an additional “Emergency Vehicle Off” symbol will appear on the display and can be pressed to turn the vehicle off. Refer to Section 3 for additional details.



Lifting Points



There are features on the body of the vehicle, for use as primary lifting points. Do NOT use these features as attachment points to move or tie the vehicle down.

Do NOT lift the vehicle from any locations on the high voltage battery.

3. Disable direct hazards / safety regulations

Thermal Runaway Mitigation



The vehicle is equipped with a battery management system with internal fault detection, including thermal runaway mitigation. In the event of a “**Battery Danger Detected**” notification, **DO NOT cut or disable the low voltage system, unless you need to disable the airbags for occupant extrication.**

Automatic safety systems are enabled when low voltage power is available, including a battery thermal runaway mitigation system that internally cools the High Voltage battery when a thermal event is detected; this feature is available in non-crashed, static situations.

When these safeguards are activated, OnStar Advisors will contact First Responders. Information about this feature will be displayed on the driver instrument panel including a “Battery Danger Detected” message. The vehicle will also activate the horn and the hazard lights.


In the event of a “Battery Danger Detected” notification, DO NOT cut or disable the low voltage system during the thermal runaway mitigation cycle, unless you need to disable the airbags for an occupant extrication.



Passive Power Mode (Hands-Free Start)

Powering Off

When the drive cycle has been completed and the vehicle is shifted to P (Park), the vehicle will turn off when a driver exit is detected. The vehicle can also be turned off by pressing the “Vehicle Off” symbol on the infotainment display.

If the vehicle has not been shifted out of P (Park), it will not turn off based on driver exit detection and will need to be turned off by pressing the “Vehicle Off” symbol  or waiting for the automatic shutdown timeout.

If a collision is detected, an additional emergency vehicle off icon will appear on the display and can be pressed to turn the vehicle off.



The high voltage system can remain energized even when the vehicle is in the OFF state.



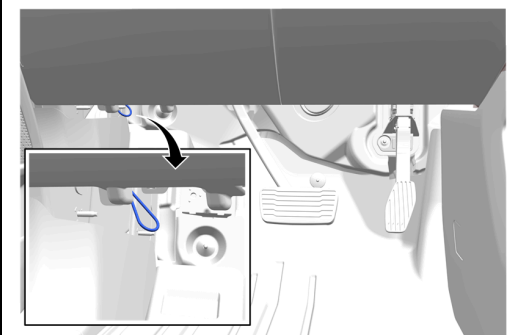
Inside Access to Hood Release



Power Operation

To open the hood, press the button on the instrument panel to the left of the steering wheel once.

To close the hood, press the button and hold until the hood closes.



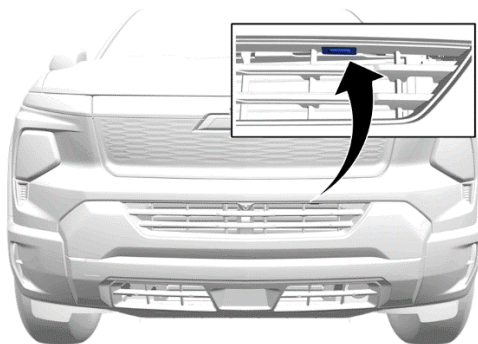
Manual Operation

The Manual Release Cable is located at the outboard side of the driver's footwell.

Firmly pull the hood release cable twice to release the hood. It is on the lower left side of the instrument panel.



Outside Access to Hood Release (If equipped)



Manual Operation

Press and release the touch pad in the grille area. Lift the hood to open.

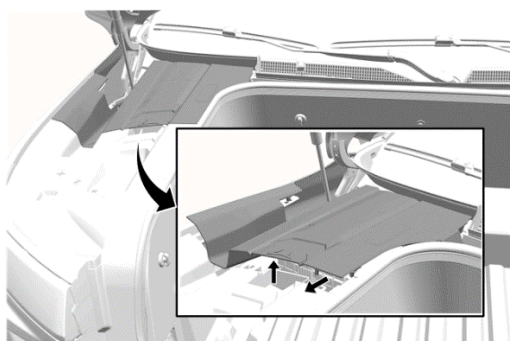
To close the hood, pull the hood down until it is secured in the latch. When the hood is in the latch, the hood will automatically close.

Power Operation

To open or close the hood, press the touch pad in the center of the front fascia once, when the RKE transmitters within 1 m (3 ft).

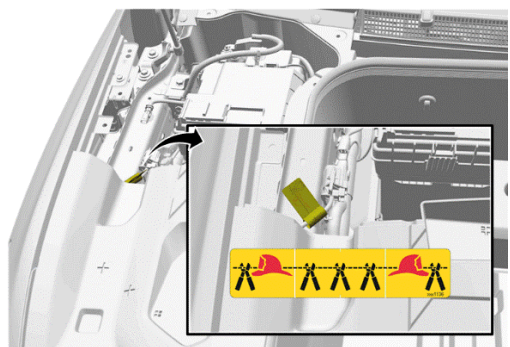


Low Voltage Cable Access



Front Compartment Sight Shield

Lift the front edge of the battery cover and pull forward to remove.



Low Voltage Cable

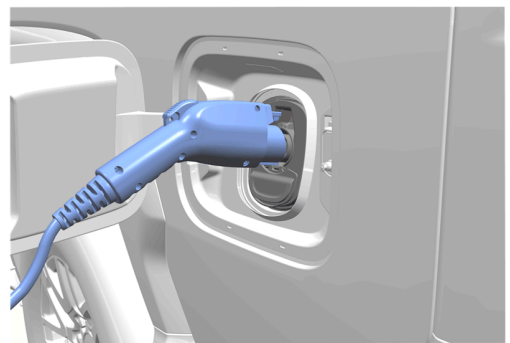
Double cut the low voltage cable marked by the yellow tape located above the battery on the right side of the forward compartment. Ensure that the cuts are clean and that there is no risk of loose wires touching.

This cut will disable the airbags and high voltage.

DO NOT CUT ANY ORANGE COLORED HIGH VOLTAGE CABLES.



After disabling low voltage power, wait at least 10 seconds to allow any un-deployed airbag reserve energy to dissipate and wait at least 1 minute to allow high voltage energy to discharge.



VEHICLE AT CHARGE STATION:


If able, terminate charging by removing the charge handle from the vehicle. If enabled, the vehicle's anti-theft alarm may activate.

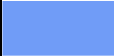
Common charge handle is shown; DC Fast Charge handle is moderately larger and may require additional effort to disconnect.

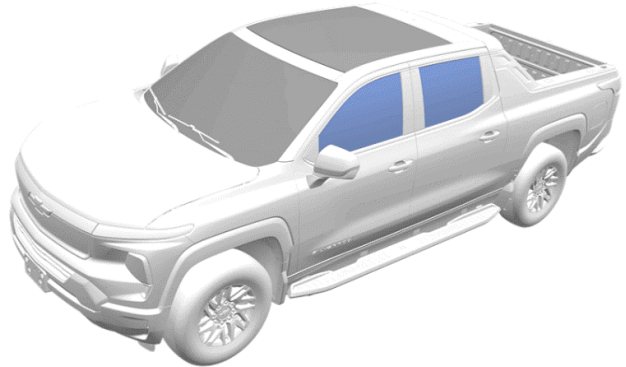
4. Access to the occupants

Refer to the vehicle Rescue Sheet for additional illustrations that show the locations of High Strength Structural Components, High Voltage Components, and Safety Components.

Vehicle Glass and Removable Roof Panels

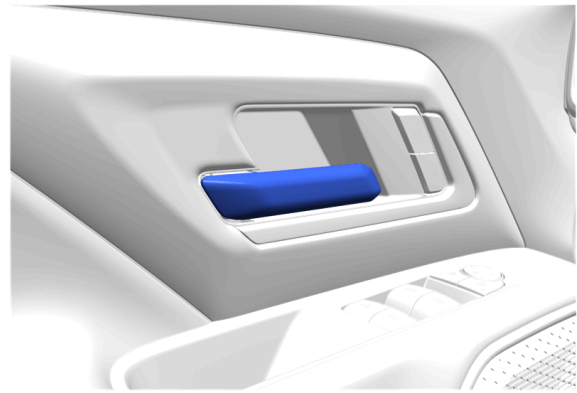
 - The windshield and sunroof (if equipped) are made of Laminated Glass

 - The door windows and rear window are made of Tempered Glass

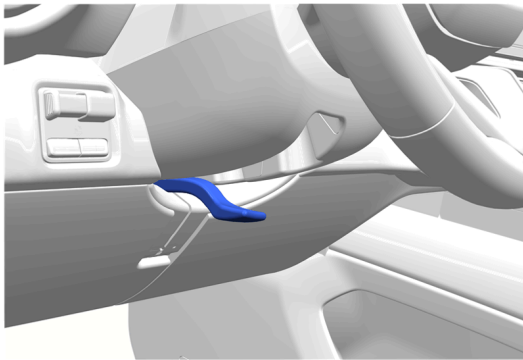


Opening a Locked Side Door

If the doors remain locked, pull **twice** on the inside door handle to gain access to the occupant at each seating location.

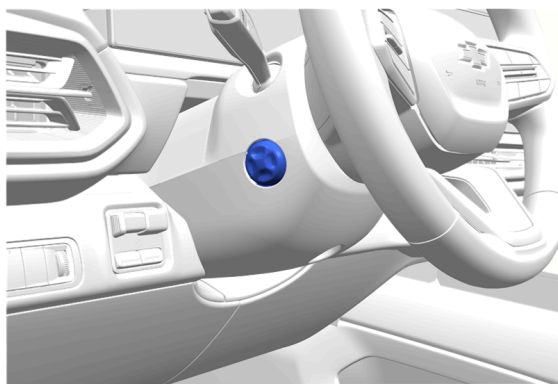


Steering Column Tilt and Telescoping Control - Manual



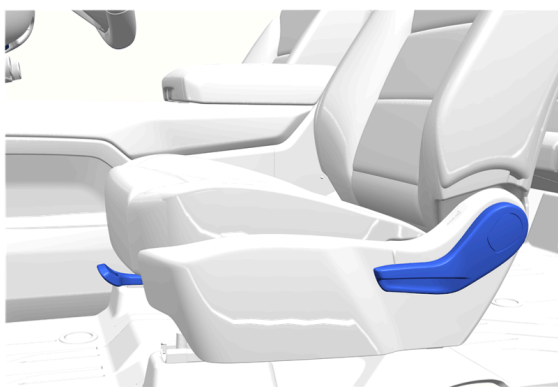
1. Rotate the lever down to unlock the steering column.
2. The steering column can be moved up/down or in/out.
3. Rotate the lever up to lock the steering column in place.

Steering Column Tilt and Telescoping Control - Power



- Press the control up or down to tilt the steering wheel up or down.
- Press the control rearward or forward to move the steering wheel closer or away from you.

Seat Controls - Manual



The seat switches function the same for the driver and front seat passenger.

Front Switch

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the seat by moving the control up or down.

Middle Switch

Rotate the switch forward to raise the seatback and rearward to recline the seatback.

Seat Controls - Power



The seat switches function the same for the driver and front seat passenger.

Front Switch

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the seat by moving the control up or down.

Middle Switch

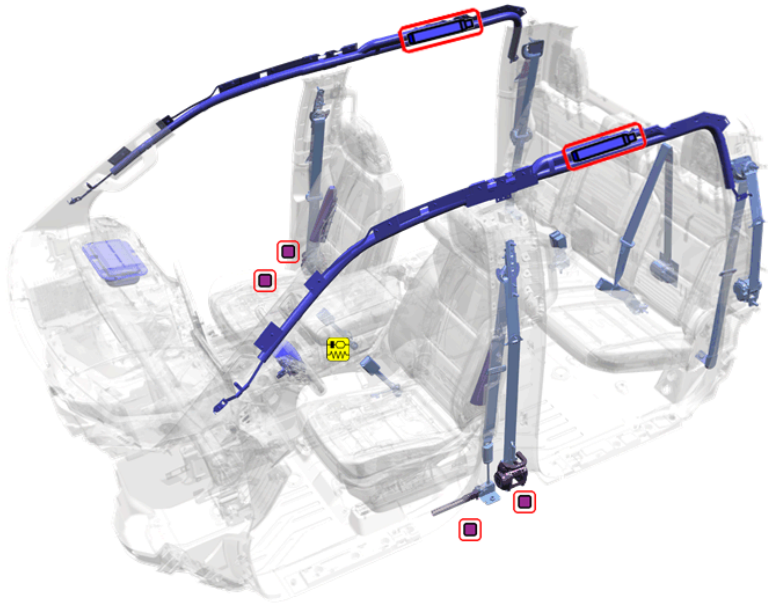
Rotate the switch forward to raise the seatback and rearward to recline the seatback.

Occupant Restraint Systems

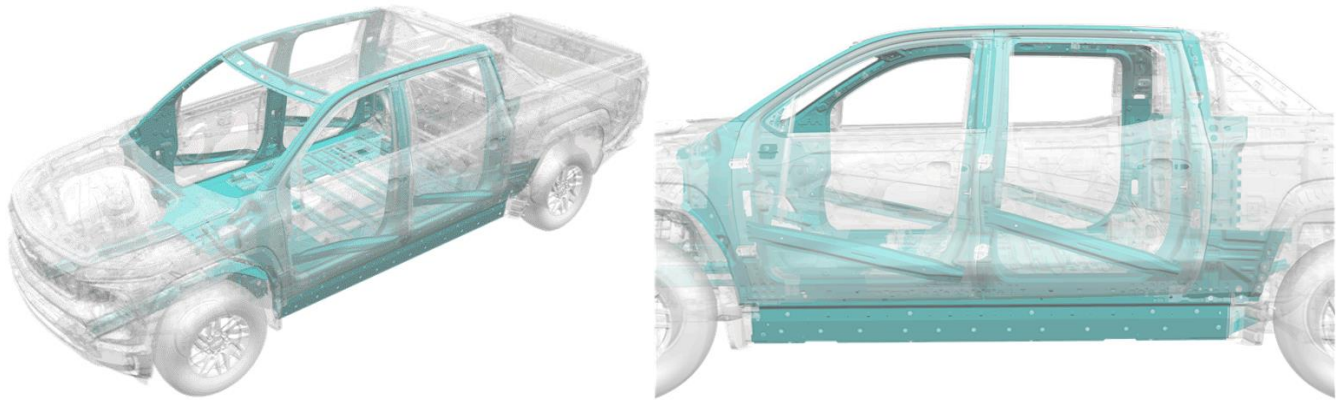
The Silverado EV is equipped with six Airbags:

- Driver
- Front Seat Passenger
- (2) Front Seat Outboard Airbags
- (2) Roof Rail Airbags

There are seat belt restraints for five occupants. The front seat belt system includes belt retractor mounted pre-tensioners.



High Strength Steel Structure

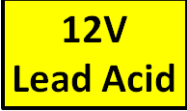









The passenger compartment is protected using high strength steel in the pillars, rocker panels, door reinforcement beams, and floor structure.












As with any occupant extrication, exercise caution. The vehicle's high voltage cables and components may be energized with high voltage. Avoid touching or cutting high voltage cables or components during any rescue operation.

5. Stored energy / liquids / gases / solids

| | |
|--|--|
|  | Low Voltage Lead Acid Chemistry Battery |
|  | High Voltage Lithium-Ion Chemistry Battery |
|  | High Voltage Warning, potential for electric shock |
|  | Gases emitted from the battery pack are flammable |
|  | Gases emitted from the battery pack are toxic |
|  | Skin contact may cause irritation. Prolonged contact with electrolyte mixture may result in more severe irritation. Flush contaminated skin with plenty of water. |
|   Coolant leaking inside the battery pack can become unstable and possibly a risk for a fire. Check the battery pack temperature using a thermal imaging camera. | |

6. In case of fire

| | |
|---|--|
|  | High Voltage Warning, potential for electric shock |
|  | A battery on fire will not explode |
|  | A battery on fire will not explode. If battery cells reach high enough temperature, they vent and release electrolyte. Battery electrolyte is flammable. |
|  | Gases emitted from the battery pack are toxic |
|  | Skin contact may cause irritation. Prolonged contact with electrolyte mixture may result in more severe irritation. Flush contaminated skin with plenty of water. |

| | |
|---|---|
|  | Potential for eye, nose, and throat irritation with prolonged exposure. |
|  | <p>Always wear Self-Contained Breathing Apparatus (SCBA).</p> <p>Use copious amounts of water to cool the battery and to extinguish a fire.</p> <p>Do NOT use an ABC dry chemical extinguisher because it will not extinguish a battery fire.</p> |
|   | Potential for Battery Re-Ignition. |

7. In case of submersion

The high voltage battery is isolated from the vehicle chassis. If the vehicle is immersed in water, you will not be electrocuted by touching the vehicle.

After the vehicle was removed from the water, do the following:

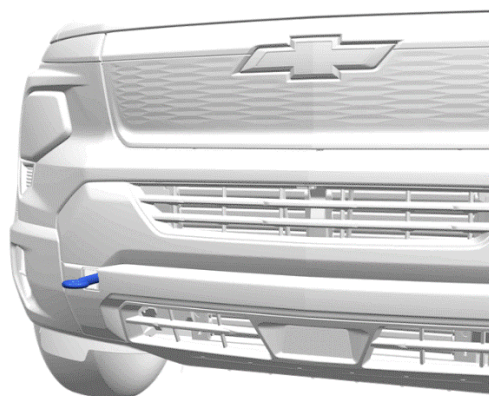
1. Allow the vehicle to dry out.
2. Perform the high voltage disabling procedure in Section 3.

8. Towing / transportation / storage

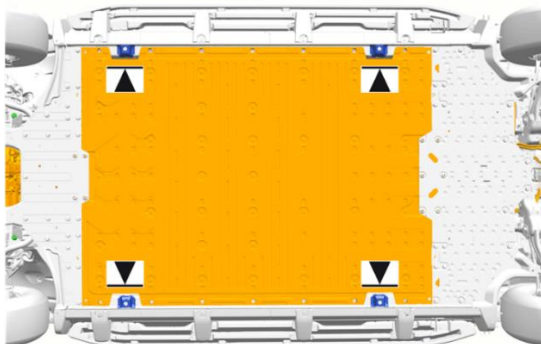
Tow Hooks

Carefully open the cover in the front bumper fascia by using the small notch that conceals the tow eye socket.

Install the tow eye into the socket and turn it until it is fully tightened. When the tow eye is removed, reinstall the cover with the notch in the original position.

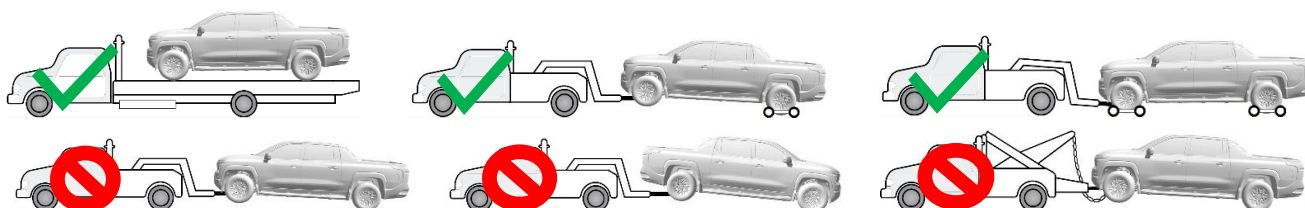


Vehicle Towing and Transportation



The lifting point features should only be used for lifting the vehicle. Do NOT use these features as attachment points to move or tie the vehicle down.

General Motors recommends a flatbed carrier or tow dollies to transport a disabled vehicle.



Moving the vehicle with the drive wheels on the ground will generate unwanted energy. Limit the movement of the vehicle to the distance required to prepare the vehicle for towing.

Post-Crash Vehicle Storage

Store the vehicle a safe distance (15 meters / 50 feet) or separated from other vehicles.



Potential for continued hazards (rekindling/re-gassing/etc) if a damaged vehicle battery is jostled during recovery, including the towing and storage process.




After a "Battery Danger Detected" notification, or thermal runaway mitigation cycle completes, it might be appropriate to wait up to an hour before towing to a certified dealer for vehicle inspection even though evidence of a thermal event such as smoke may not be visible, and unusual odors may not be detected from the vehicle.















9. Important additional information

This vehicle is supported by OnStar, where available.

This vehicle does NOT have a power button. The vehicle will turn off when shifted to P (Park) and a driver exit is detected.

The "Vehicle Off" symbol  will appear on the infotainment display and can be used to turn the vehicle off. If a collision is detected, an additional "Emergency Vehicle Off" symbol will appear on the display and can be pressed to turn the vehicle off. Refer to Section 3 for additional details.

10. Explanation of pictograms used

| | | | | | |
|---|--------------------|---|----------------------|---|---------------------------|
|  | Electric Vehicle |  | General warning sign |  | Warning, Electricity |
|  | Battery Technology |  | Lifting Points |  | Thermal Imaging Camera |
|  | Flammable |  | Toxic |  | Corrosive |
|  | Injury Risk |  | Use Water |  | Front Compartment Release |
|  | Power Button |  | Cable Cut Location | | |